

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
Telephone: [REDACTED]

29th July 2016

Brent Council Environmental Health Dept
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

To Whom It May Concern

I am writing to complain about the intolerable level of noise and disturbance being caused by the nightclub opposite us. The address of the club is Villa Country, 75 Park Parade, Harlesden, NW10 4JB

We have attempted to contact the noise team at Brent but, given the nightclub only operates on Fridays, Saturdays and some Sundays and the noise only starts at around 2:30 in the morning (and the night team stop taking calls at 1am because they close at 2) the most we have managed to achieve with the daytime noise team is a reference number and little else.

There has certainly been no change in the level of noise and disturbance. I have no idea if the noise team has come to investigate or record the level of noise. For your records the reference number is SR1128316. We phoned again this morning and got a second reference number as well: SO/01362/14

Things got so out of hand on one occasion that we phoned the police (13th August, 2.03am). They have told us that there is nothing they can do beyond coming each time we call and, while they are happy to do so, have advised us that we should write to you (as we are doing) and to encourage all our neighbours to write as well. I know that more than one neighbour has complained to the noise department of the Council already as well.

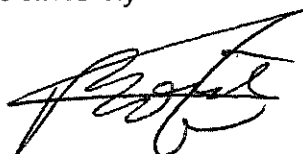
Every single weekend it's the same. The noise starts at around 3 am or so and continues till around 4:30 am. And sometimes starts at around 11 am before they start to go into the club. The customers hang around outside the nightclub for hours shouting, fighting and urinating in the street. They sometime rev motorcycle engines and blare horns. I have filmed the fighting more than once and, as previously mentioned, twice it got so bad I called the police.

Both our bedrooms are on the street side of the flat. This means there is no escape from the relentless noise every weekend. I now sleep in the corridor on weekends – it's that or get no sleep at all. It wakes my two small children on a regular basis. They are 4 and 2 years old. We then have them crying in the night because they have been woken up by the noise and then can't go back to sleep because of it either.

The situation is totally unacceptable. We cannot go on like this, neither myself and my family nor our neighbours. A licence is given under the strict proviso that residents are not disturbed, and we are most definitely being disturbed every single night that this place is open and it is happening at the most unreasonable of hours. Either enforce their legal duty of care to residents (in which respect they are grossly negligent at the moment) or remove their licence. This has to stop.

I look forward to hearing from you at the soonest opportunity, hopefully with the news that they will be closed down and this nightmare will be coming to an end.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Farid Boutiche', written in a cursive style.

Mr Farid Boutiche